

ANNUAL DUTY OF CANDOUR REPORT



All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about the duty of candour in our services. This short report describes how our care service has operated the duty of candour during the time between 1 April 2025 and 31 March 2026. We hope you find this report useful.

1. About Pear Tree Nursery Church Street

Pear Tree Nursery, Church Street is run from a large house on 19 Church Street, Haddington. The building is set over 2 floors and caters from birth to three-year-old. We have a large completely enclosed garden and on street parking at the front of the nursery for visitors. We are located just off of the High Street where there is a bus stop. We can take 45 children daily..

2. How many incidents happened to which the duty of candour applies?

In the last year, there have been no incidents to which the duty of candour applied.

Type of unexpected or unintended incident	Number of times this has happened.
Someone has died	0
Someone has permanently less bodily, sensory, motor, physiologic or intellectual functions	0
Someone's treatment has increased because of harm	0
The structure of someone's body changes because of harm	0
Someone's life expectancy becomes shorter because of harm	0
Someone's sensory, motor or intellectual functions is impaired for 28 days or more	0
Someone experienced pain or psychological harm for 28 days or more	0

A person needed health treatment in order to prevent them dying	0
A person needing health treatment in order to prevent other injuries	0

3. Information about our policies and procedures

Where something has happened that triggers the duty of candour, our staff report this to the nursery manager who has responsibility for ensuring that the duty of candour procedure is followed. The manager records the incident and reports as necessary to the Care Inspectorate. When an incident has happened, the manager and staff set up a learning review. This allows everyone involved to review what happened and identify changes for the future.

All new staff learn about the duty of candour at their induction. We know that serious mistakes can be distressing for staff as well as people who use care and their families. We have occupational welfare support in place for our staff if they have been affected by a duty of candour incident.

Where parents or children are affected by the duty of candour, we have arrangements in place to provide welfare support as necessary.

If you would like more information about our nursery, please contact us using these details: 01620 822299.